

How to register

There are two simple ways to register:



PLAN MEMBER SITE

1. Go to desjardinslifeinsurance.com/planmember.
2. Click on **Access our online services** and then on **Register now**.



MOBILE APP

1. Download the **Claim 360°** app from the App Store (iOS) or Google Play (Android).
2. On the login screen, tap on **Sign up!**

You'll need your policy and certificate numbers to get started. You can find them on your insurance certificate or payment card, if you have one, or you can get them from your employer.



Contact us

If you have questions about a claim or your coverage, or want to learn more about our online services, our Customer Contact Centre is there to help you. To find out how to reach us, click on **Contact us** on the secure site or the Claim 360° app.

Register now!
desjardinslifeinsurance.com/planmember



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Desjardins Insurance refers to Desjardins Financial Security Life Assurance Company.
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Online services

AN EASY WAY
TO SAVE TIME



Our online services are the quickest and easiest way for you to manage your group insurance benefits.

Powerful tools at your fingertips

With our online services, you can manage your insurance at your convenience. You also have access to useful features¹ that will help you save time and make well-informed healthcare choices.

Plan member site

- Submit claims for most types of healthcare, including vision care, dental care, and prescription drugs
- Use your health spending account and wellness account, and check the balances
- Manage your dependents' information
- Sign up for direct deposit
- Print your payment card
- Check your prescription drug coverage
- Access your explanations of benefits
- Get your claims reports for tax purposes
- Access the Health is Cool 360[®] platform

Claim 360[°] app

- Submit claims for many types of healthcare services, including vision care
- Find healthcare professionals who offer point-of-service claims
- See a copy of your payment card
- Use your health spending account and check your balance
- Use the 360[°] drug cost simulator with pharmacy finder
- Access the Health is Cool 360[°] platform

Desjardins Travel Solution app

- Instant access to your health records translated into several languages
- Get 24/7 emergency care
- Find the nearest hospital
- Get helpful tips and information

Our mobile apps are free and work on iOS[®] and Android[™] phones and tablets.

Efficient. Green. Secure.

The quickest way to get your benefits

To submit your claims online, sign up for direct deposit on our plan member site or through the Claim 360[°] app. We'll deposit the money directly in your bank account and notify you by email once we've processed your claim.

A secure choice

All our websites use sophisticated encryption technology to protect your data. You can be sure that every transaction you make is protected by the highest standards of security and confidentiality.

¹ Access to some features may vary by plan and province.